

Reservation System/Overview

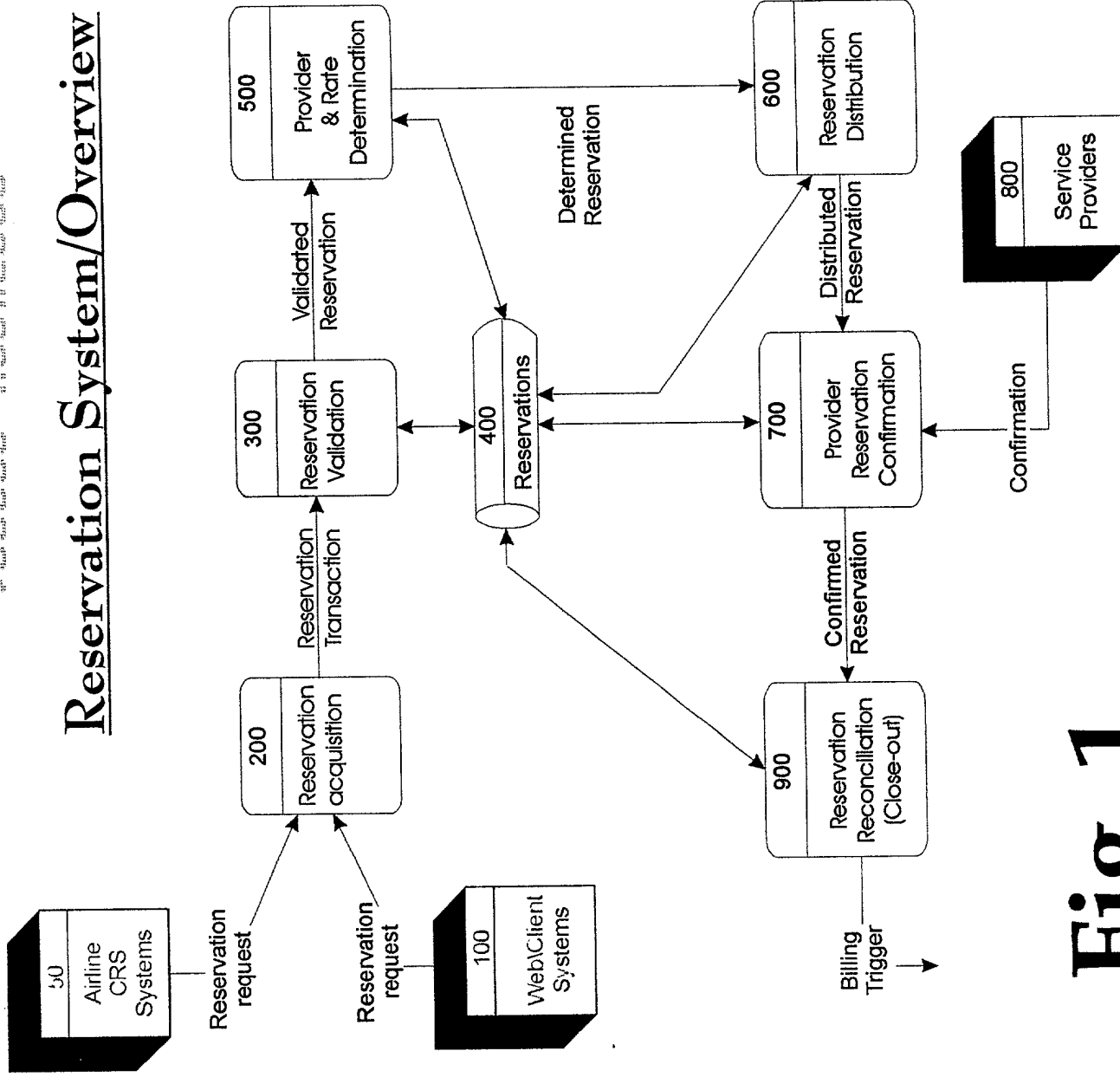


Fig. 1
Saturn Reservations

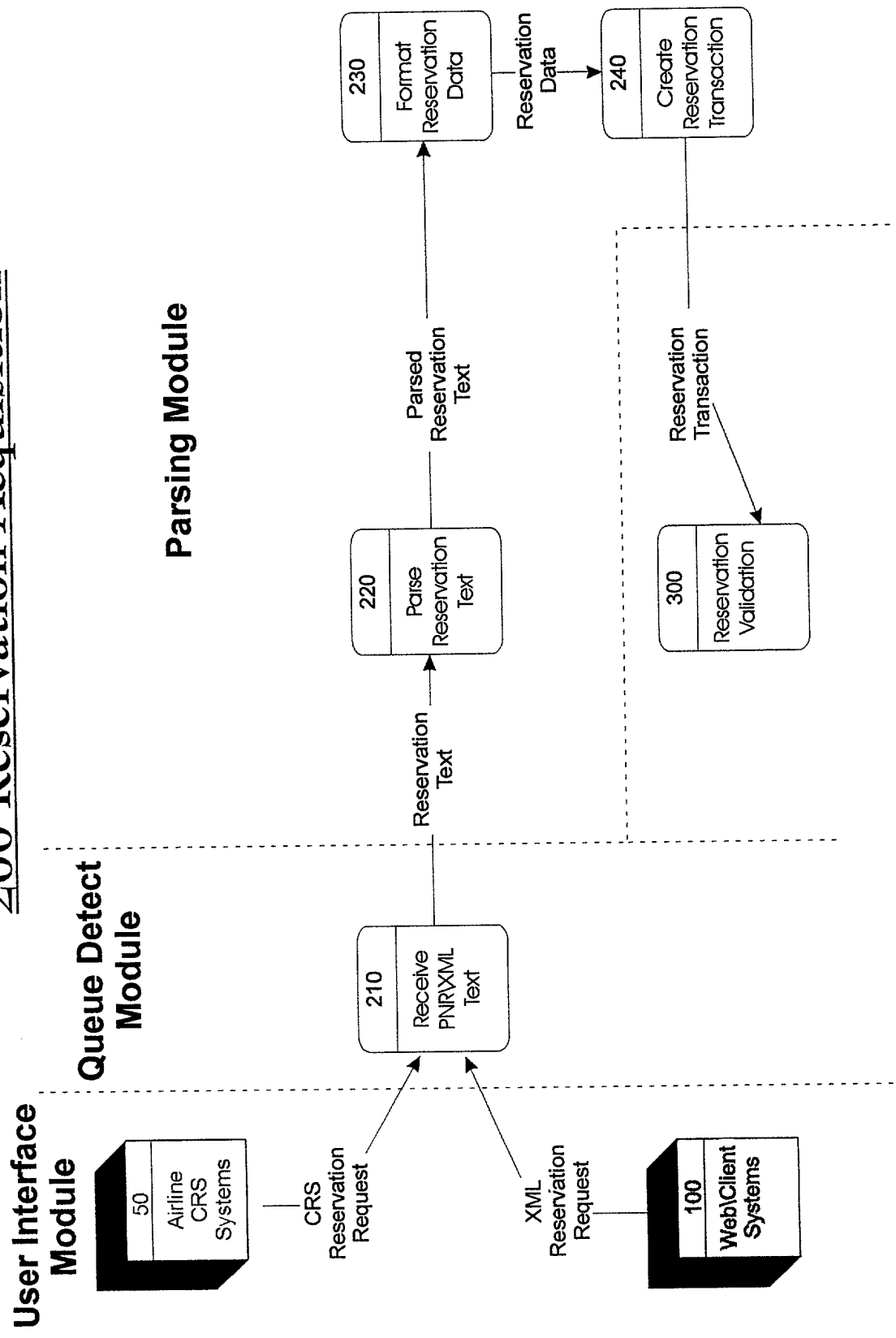


Fig. 2
Saturn Reservations

300 Reservation Validation

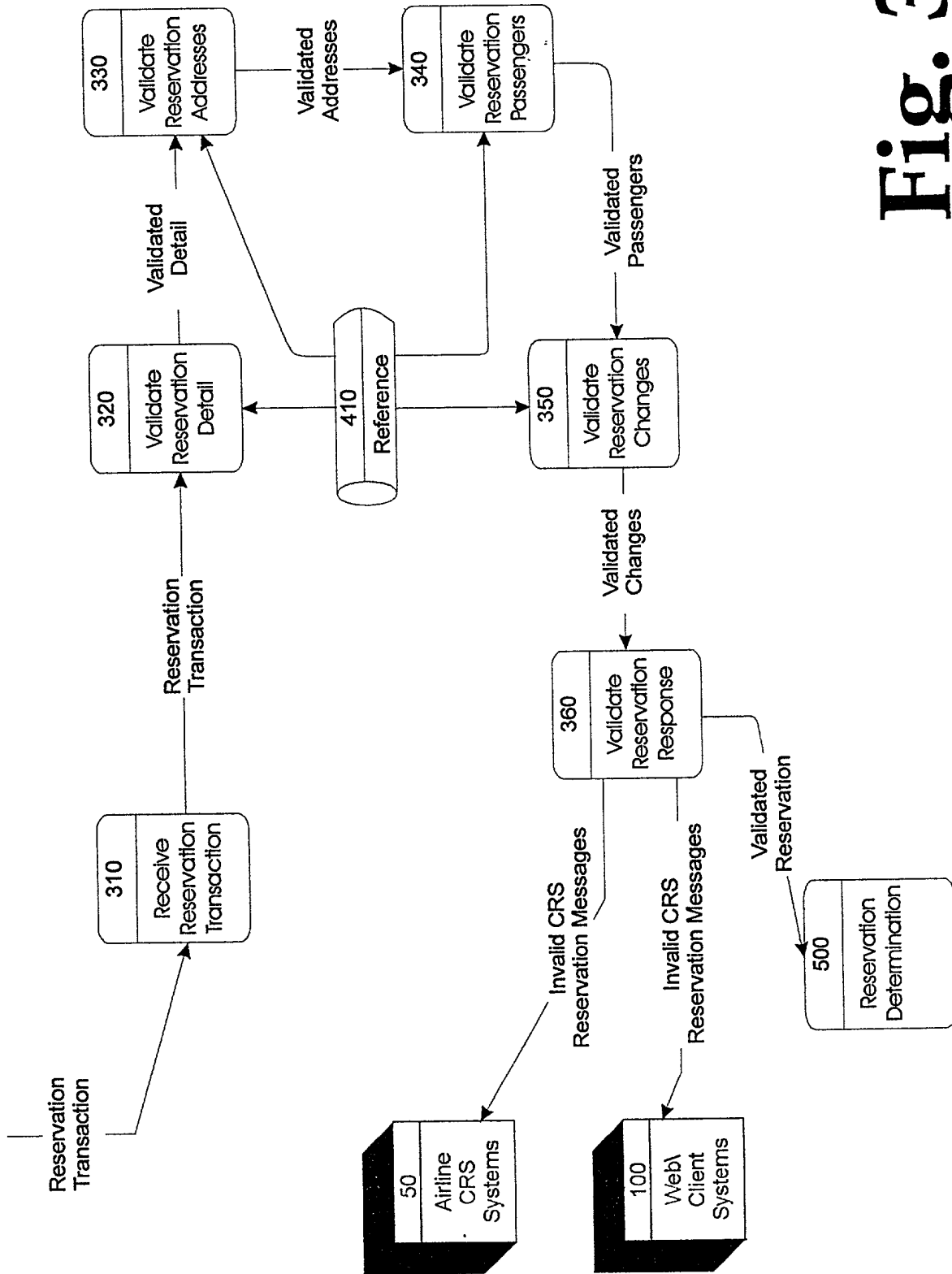


Fig. 3
Saturn Reservations

500 Reservation Determination

Service Provider Allocation Module

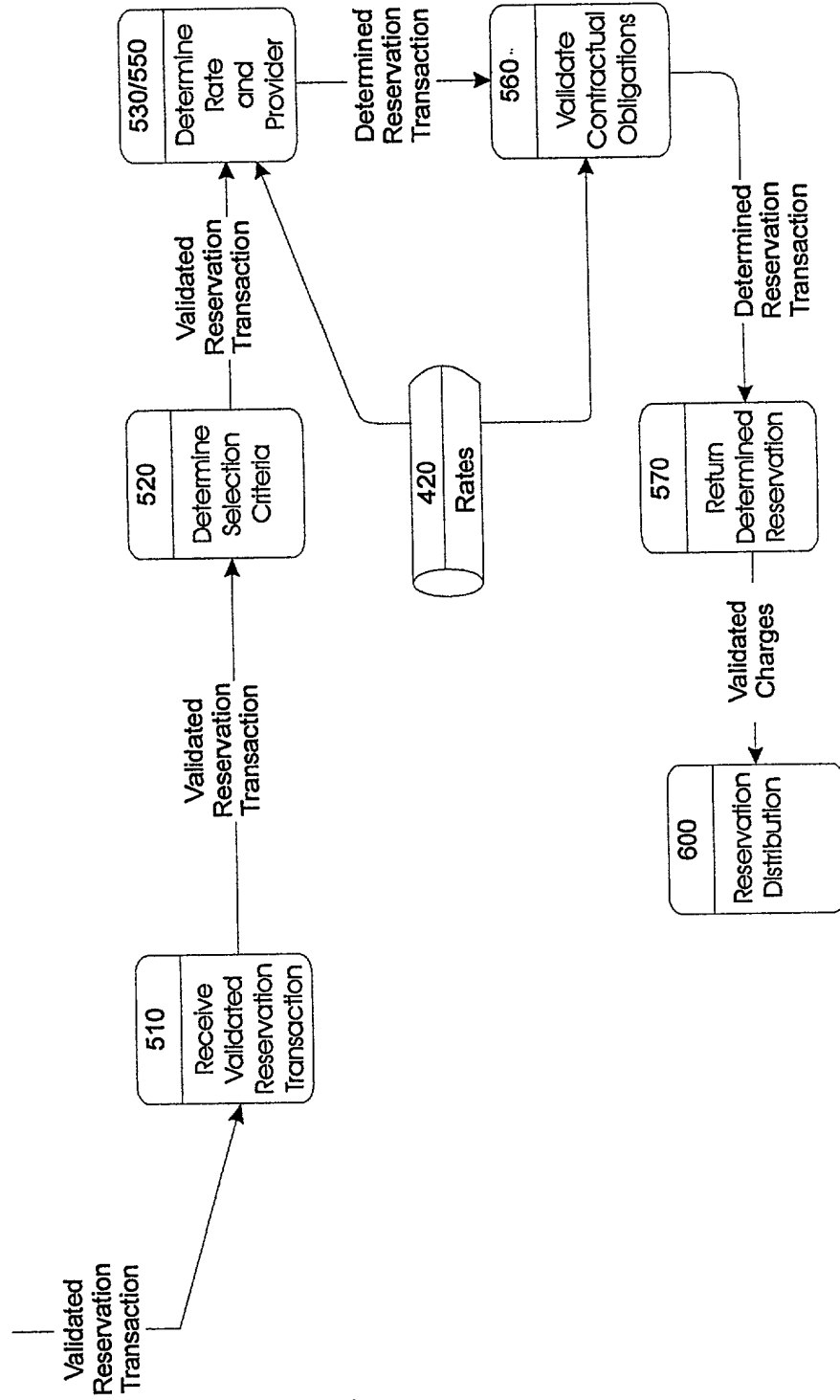


Fig. 4
Saturn Reservations

530 Best Rate Selection Criteria

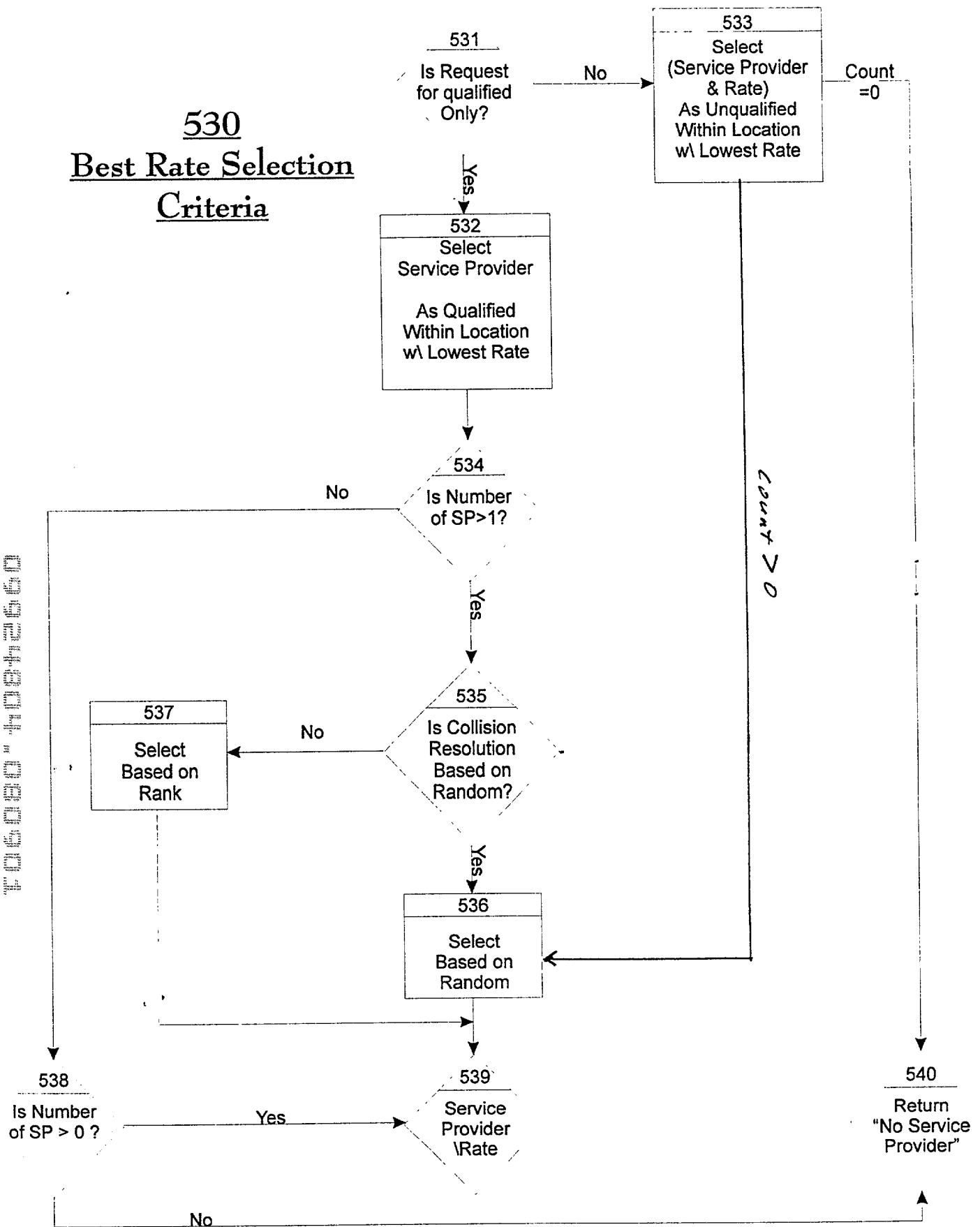


Fig. 5

Saturn Reservations

550/ Basic Provider Selection Criteria

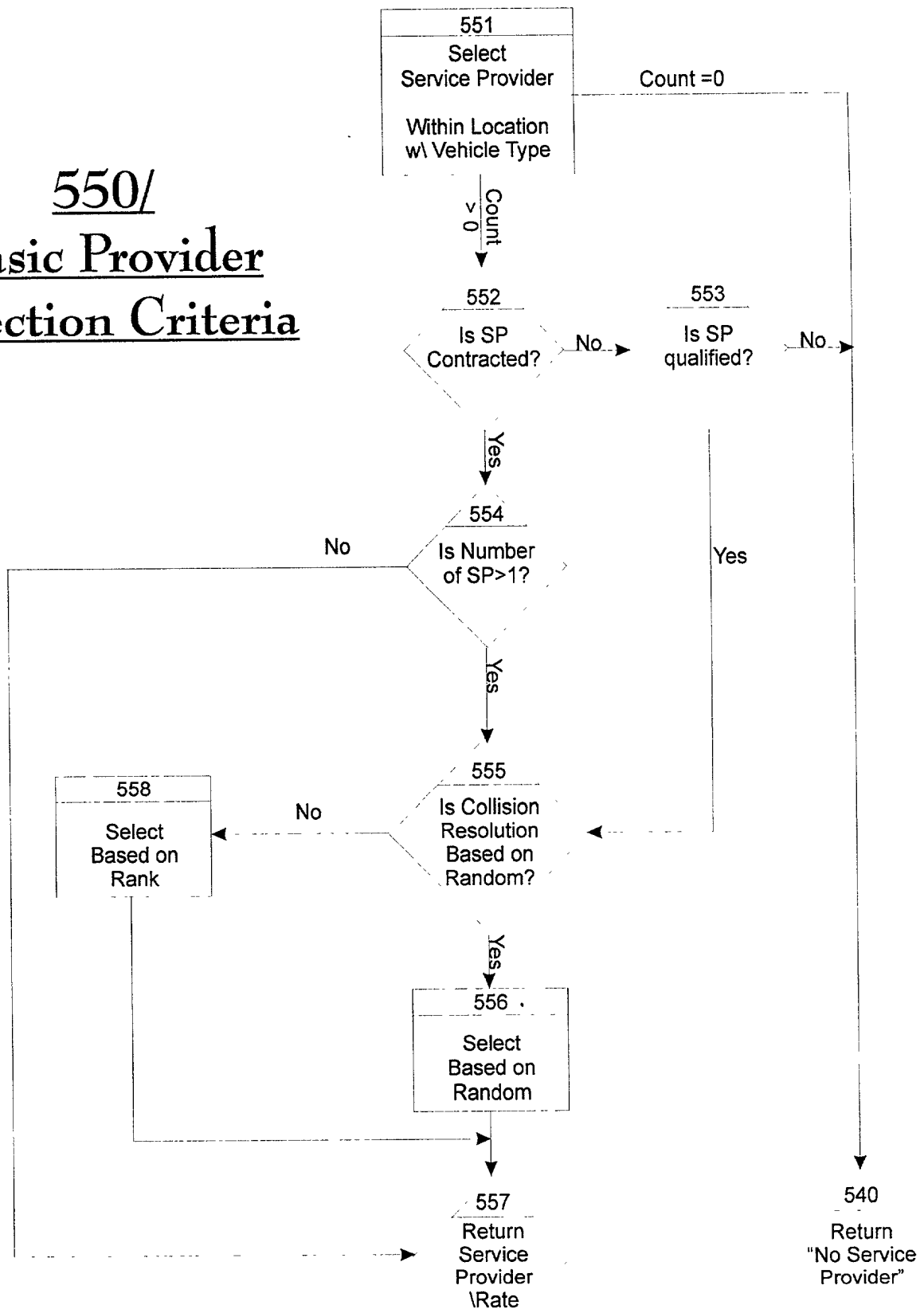


Fig. 6

Saturn Reservations

0294204.030901

FIG. 6000 40342660
600/ Reservation Distribution

Service Provider Distribution Module

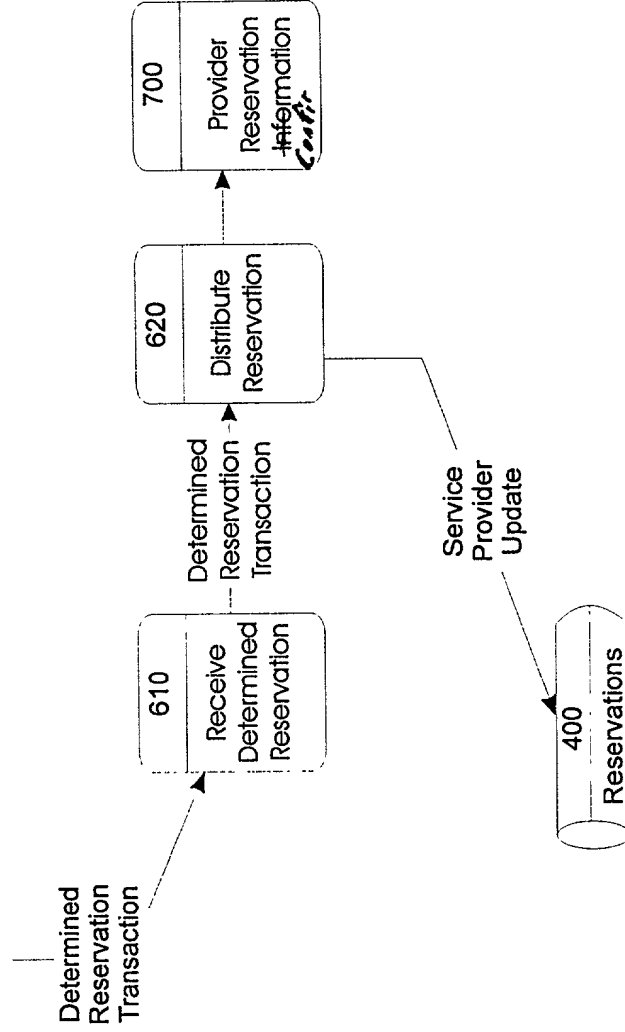


Fig. 7

Saturn Reservations

700/ Provider Reservation Confirmation/Acceptance

TUESDAY 10/24/2000

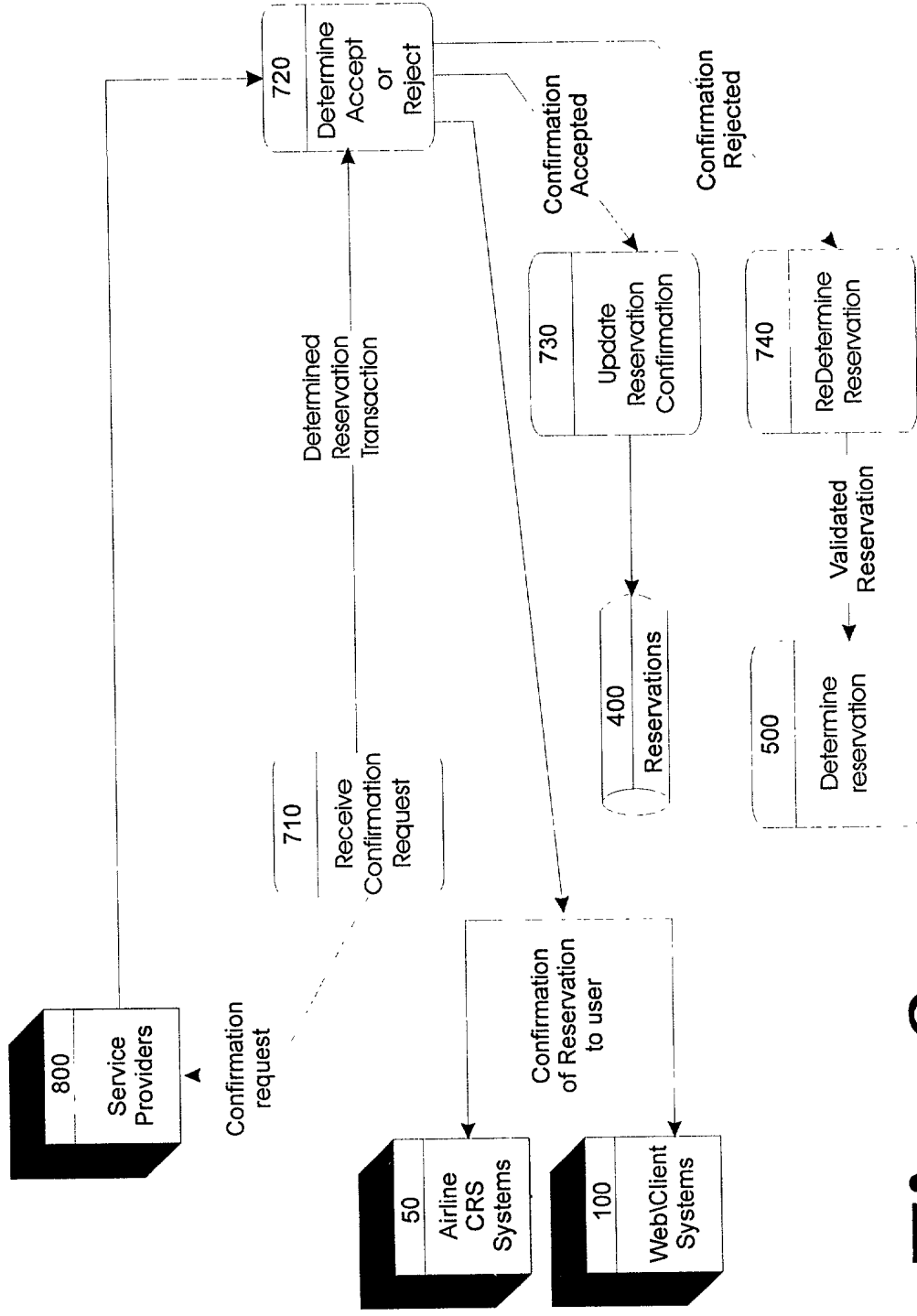


Fig. 8

Saturn Reservations

900/ Reservation Reconciliation (Close-out)

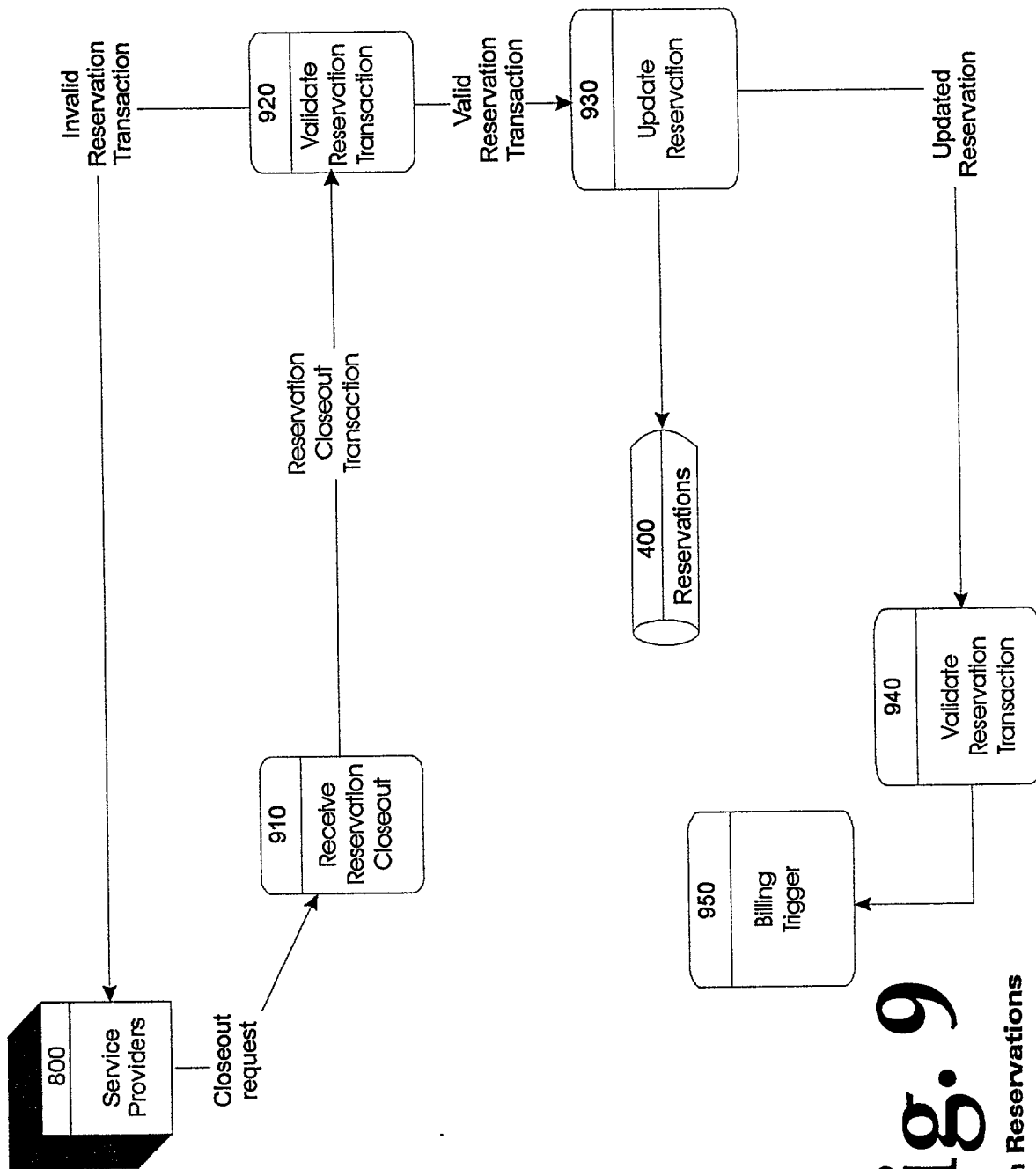



Fig. 9
Saturn Reservations

106080"40842660



Unresolved Queue

Delete

Res Taken	PUDate	Passenger	SID	ContactInfo	Company	PNR	Portal
10/20/00 5:11:00 PM	10/3/00 11:05:00 PM	KUPPER, ADAM	WKO		39	MF5SPX	WSPAN

1000

Saturn unresolved queue – agency reservations that cannot be processed

Fig. 10

Operator User Pages

Pending: 1 Active: 74 Cancel: 1

OPERATOR

RESERVATIONS REPORTS ADMINISTRATION ACCOUNT INFORMATION LOG OFF

PENDING ACTIVE CANCEL HISTORY

Pending Queue

1000: 1

Accept Selected Decline Selected Clear Selected

Select	Confirm #	RealID	Pickup	PU	D/O	Flight	Vehicle	Special	Passenger	C
<input type="checkbox"/>		2518	12/17/00 8:50:00 AM	25 GATEHOUSE LANE, BELLE MEAD, NJ	EWR Airport	DL-2471	Sedan		KUPPER, ADAM (1)	Aja Inc.

Accept Selected Decline Selected Clear Selected Next ->

SATURN

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1100

Pending Queue – Operator (Service provider)

Fig. 11

Administrative Console Pages

Operator Queue

Reschedule

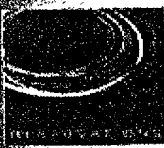
ResTaken	PLData	S.P	Prof.com	Passenger	Company	Sent By	ResID
11/00 2:25:00 PM	11/19/00 1:45:00 PM			KUPPER, ADAM			2390
11/00 2:25:00 PM	11/22/00 8:40:00 AM	World Wide Limousine Network	1-800-873- 2546	KUPPER, ADAM	Ajax Services, Inc	World Travel Land	2391
11/00 2:25:00 PM	11/22/00 1:15:00 PM	World Wide Limousine Network	1-800-873- 2546	KUPPER, ADAM	Ajax Services, Inc	World Travel Land	2392
11/00 2:29:00 PM	11/22/00 12:34:00 PM	World Wide Limousine Network	1-800-873- 2546	KUPPER, ADAM	Ajax Services, Inc	World Travel Land	2394
11/00 2:28:00 PM	11/25/00 8:59:00 AM	Executive Limousine	770-206- 0872	KUPPER, ADAM	Ajax Services, Inc	World Travel Land	2395
11/00 2:31:00 PM	11/19/00 9:05:00 AM	Executive Limousine	770-206- 0872	KUPPER, ADAM	Ajax Services, Inc	World Travel Land	2397
11/00 2:31:00 PM	11/25/00 1:12:00 PM	World Wide Limousine Network	1-800-873- 2546	KUPPER, ADAM	Ajax Services, Inc	World Travel Land	2398
11/00 2:34:00 PM	11/25/00 1:12:00 PM	World Wide Limousine Network	1-800-873- 2546	KUPPER, ADAM	Ajax Services, Inc	World Travel Land	2401
11/00 2:14:00 PM	12/1/00 8:50:00 AM	World Wide Limousine Network	1-800-873- 2546	KUPPER, ADAM	Ajax Services, Inc	World Travel Land	2518

1200

Saturn operator queue – unaccepted operator reservations

Fig. 12

0924404 030904
T06080 "40842650



Pending: 0 Active: 55 Cancel: 25

1300

OPERATOR

RESERVATIONS REPORTS ADMINISTRATION ACCOUNT INFORMATION LOG OFF

PENDING ACTIVE CANCEL HISTORY

Active Queue

1 2 3 4

< Prev

Clear Selected

Clear Selected

Select	Conf.#	Pickup	PAU	DIO	Flight	Vehicle	Special	Passenger	Company
<input type="checkbox"/>	64672851	12/01 8:45:00 PM	EWR Airport	26 GATEHOUSE LANE , BELLE MEAD, NJ	CO-482	Sedan		KUPPER/ADAM (1)	Ajax Services, Inc.
<input type="checkbox"/>	65556556	12/28/00 6:45:00 AM	25 GATEHOUSE LANE , BELLE MEAD, NJ	EWR Airport	CO-491	Sedan		KUPPER/ADAM (1)	Ajax Services, Inc.
<input type="checkbox"/>	24805AHE	12/28/00 6:45:00 AM	25 GATEHOUSE LANE , BELLE MEAD, NJ	EWR Airport	CO-491	Sedan		KUPPER/ADAM (1)	Ajax Services, Inc.
<input type="checkbox"/>	22	12/28/00 6:45:00 AM	25 GATEHOUSE LANE , BELLE MEAD, NJ	EWR Airport	CO-491	Sedan		KUPPER/ADAM (1)	Ajax Services, Inc.
<input type="checkbox"/>	22	12/28/00 6:45:00 AM	25 GATEHOUSE LANE , BELLE MEAD, NJ	EWR Airport	CO-491	Sedan		KUPPER/ADAM (1)	Ajax Services, Inc.
<input type="checkbox"/>	24	12/28/00 6:45:00 AM	25 GATEHOUSE LANE , BELLE MEAD, NJ	EWR Airport	CO-491	Sedan		KUPPER/ADAM (1)	Ajax Services, Inc.
<input type="checkbox"/>	25	12/28/00 6:45:00 AM	25 GATEHOUSE LANE , BELLE MEAD, NJ	EWR Airport	CO-491	Sedan		KUPPER/ADAM (1)	Ajax Services, Inc.
<input type="checkbox"/>	26	12/27/00 8:07:00 AM	2511 ROUTE 36 SUITE 1801 , RAHWAY, NJ	EWR Airport	DL-2471	Sedan		KUPPER, ADAM (1)	Ajax Services, Inc.
<input type="checkbox"/>	29	12/28/00 1:25:00 PM	EWR Airport	2511 ROUTE 36 SUITE 1801 , RAHWAY, NJ	DL-2452	Sedan		KUPPER, ADAM (1)	Ajax Services, Inc.

Active Queue – Operator (Service Provider)

Fig. 13

705080"40842660

Pending C Active: 55 Cancel: 25

OPERATIONS

RESERVATIONS | REPORTS | ADMINISTRATION | ACCOUNT INFORMATION | LOG OFF

USER MANAGEMENT | COMPANY INFO | RATE MAINTENANCE

Display/Update Single Rate

From:		To:	
<input type="checkbox"/> Location:	<input type="text"/>	<input type="checkbox"/> Location:	<input type="text"/>
State:	<input type="text" value="-Select a state-"/>	State:	<input type="text" value="-Select a state-"/>
<input type="checkbox"/> OR		<input type="checkbox"/> OR	
<input type="checkbox"/> Airport(OAG) Code:	<input type="text"/>	<input type="checkbox"/> Airport(OAG) Code:	<input type="text"/>
Company:	<input type="text" value="Retail"/>		
<input type="button" value="Display rate"/>			

1400

Rate maintenance screen – Update and display a rate

Fig. 14

10580"40842660

Pending: 0 Active: 55 Cancel: 25

O P E R A T O R

RESERVATIONS REPORTS ADMINISTRATION ACCOUNT INFORMATION LOG OFF

USER MANAGEMENT COMPANY INFO RATE MAINTENANCE

Create a rate

From: To:

☐ Location: ☐ Location:

State: State:

OR OR

☐ Airport(OAG)Code: ☐ Airport(OAG)Code:

Company:

Vehicle:	SD	TC	CS	SW	6S	8S	10S	6V	8V	10V	16V	25B	49B
Rate:													
DriveTime:													


☐ Create reverse (To - From) rate?

1500

Rate maintenance – Create a rate

Fig. 15

FOUO 40342650



Pending: 0 Active: 55 Cancel: 25

OPERATOR

RESERVATIONSREPORTSADMINISTRATIONACCOUNT INFORMATIONLOG OFF

USER MANAGEMENTCOMPANY INFORATE MAINTENANCE

Update Rates by Region

Company

Vehicle type

State

Country

Airport
(IATA) codes

-Select All-

-Select All-

-Select All-

-Select All-

☒ Increase

☐ Decrease

☒ By dollar value

☐ By percentage

%

Update

1600

Rate Maintenance – update rates by region

Fig. 16

Web Reservation Pages

Registration

* All Fields Required

* User Name:	<input type="text"/>	(This will be the name you use to log on to all services)
* Email:	<input type="text"/>	(www@domain.com only)
* Repeat Email:	<input type="text"/>	(www@domain.com only)
* First Name:	<input type="text"/>	Alpha numeric only
* Last Name:	<input type="text"/>	Alpha numeric only
Telephone:	<input type="text"/> United States	
Fax:	<input type="text"/> United States	
* Password:	<input type="password"/>	(8-16 characters)
* Repeat Password:	<input type="password"/>	
* Select Question:	-Verification Question-	
* Answer to Question:	<input type="text"/>	

You will receive an e-mail shortly with Account Confirmation and a Password which you will use to log on.

☐ I declare that I have read and agreed to the [Salutereservation.com user agreement](#).

1700

Create/Register new user

Fig. 17

106080" 40842660

Profile Information for: John Smith

Address Information	
Primary Address Location Name: Pedmno1	Secondary Address Location Name: Pedmno2
Street: 34 Day PKW	Street: 23 5r Av
Apt./Suite: 121	Apt./Suite: 0990
City: Brooklyn	City: Manhattan
State: NY	State: NY
Zip or Postal Code: 12121	Zip or Postal Code: 10433
Country Code and Name: USA	Country Code and Name: USA USA
Phone: 212 121 1212	Phone: 212 654 3452
Fax: 212 121 1212	Fax: 212 645 6546
Special Pickup/Drop-off Instructions:	Special Pickup/Drop-off Instructions:
Miscellaneous Information	Form of Payment Information
Cell Phone: 917 654 8755	Form of Payment1: 2
Email 1: johnsmith@yahoo.com	Card number: 1234567890123456
Email 2: johnsmith@work.com	Exp Month: 1/ Year: 2002
Service provider request: Capital Limo	Form of Payment2: 1
Favorite driver: Cadyovitch	Card number: 9876543210987654
Default Airport: Newark International	Exp Month: 2/ Year: 2005
Special request:	

1800

Create/edit profile

Fig. 18

FD-5020-40342660

Reservation	
Required Fields	
Service Provider Selection	
<input type="radio"/> Best Fair <input type="radio"/> Quality <input type="radio"/> Value	<input type="checkbox"/> Specific Provider: Enter: <input type="text"/> (alpha numeric only) OR Shop
Passenger Name:	<input type="radio"/> Reservation for myself <input type="radio"/> Reservation for someone else
	First: <input type="text"/> (alpha numeric only) Last: <input type="text"/> (alpha numeric only)
Phone:	Select Phone: <input type="text"/> country: <input type="text"/> area: <input type="text"/> number: <input type="text"/>
E-mail Address:	Select E-Mail: <input type="text"/> Or Enter <input type="text"/> (alpha numeric only)
Number of Passengers:	<input type="text"/> (numeric only)
I am traveling with:	<input type="text"/> (alpha numeric only)
	<input type="text"/> (alpha numeric only)
	<input type="text"/> (alpha numeric only)
Pickup Date:	<input type="text"/> (Day/Month/Year)
Pickup Time:	<input type="checkbox"/> Let Saturn calculate pickup time <input type="checkbox"/> I want to be picked up at <input type="text"/> (for last phone)
Vehicle Type:	Select vehicle type: <input type="text"/>
Location Selection	
<input type="radio"/> Airport <input type="radio"/> Select Address from Profile Select a pickup address here: <input type="text"/>	<input type="radio"/> Airport <input type="radio"/> Address Select Address from Profile Select a dropoff address here: <input type="text"/>

1900

Make a reservation – part 1

Fig. 19

FD6000-40842560

Pickup Address	Drop-off Address
<input type="radio"/> Airport <input type="radio"/> Address <input type="radio"/> Select Address from Profile -Select a pickup address here- Airport: -Select a state- <input type="radio"/> Airline <input type="radio"/> Aircraft type Airline: -Select Airline- FBO: Flight#: Flight Time: Location Name: Street: City: State Or Province: Zip Or Postal Code: Country: Special Pickup Instructions: Payment Method: Add Information to Profile Add Notes: How would you like the service provider to contact you? <input type="checkbox"/> Fax -Select Fax- Or Enter <input type="checkbox"/> E-Mail -Select E-Mail- Or Enter	<input type="radio"/> Airport <input type="radio"/> Address <input type="radio"/> Select Address from Profile -Select a dropoff address here- Arrive ahead: Airport: -Select a state- <input type="radio"/> Airline <input type="radio"/> Aircraft Type Airline: -Select Airline- FBO: Flight#: Flight Time: Location Name: Street: City: State Or Province: Zip Or Postal Code: Country: Special Drop-off Instructions: -Select Number- Or Enter: Form of Payment: -Type- Card Number Exp Month 01 Year 2000 -Select Phone- Or Enter -Select Pager- Or Enter

1900

Make a reservation – part 2

Fig. 20

FIG. 21

Shop For a Service Provider

Shop Criteria: ☒ Best fare ☐ Quality ☐ Value(best fare and quality)

Vehicle Type:

FROM (departure city or airport) TO (destination city or airport)

City: City:

State: State:

Country: Country:

OR

Select the state to which the airport is located, then choose the airport.

Airport: Airport:

Find Service Providers Now

Providers	Rate	Service Level	Payment Accepted
<input checked="" type="checkbox"/> Cross Limousine (LINO)	21.00	Qualified	American Express, Master Card, Visa, Discover Card, Diners Club, Cash, Check
<input type="checkbox"/> Reston Limousine (RIN)	75.00	Qualified	American Express, Master Card, Visa, Discover Card, Diners Club, Cash, Check
<input type="checkbox"/> Capitol Limo (CAP)	75.00	Qualified	American Express, Master Card, Visa, Discover Card, Diners Club, Cash, Check
<input type="checkbox"/> World Wide Limousine Network	77.00	Qualified	American Express, Master Card, Visa, Discover Card, Diners Club, Cash, Check
<input type="checkbox"/> Groundspan (GEN)	100.00	Qualified	American Express, Master Card, Visa, Discover Card, Diners Club, Cash, Check

Select Service Providers

2100

Shop for a service provider

Fig. 21

Verify your reservation

Please review your reservation details below.

Select "Reserve Now" to make the reservation or return to the previous page.

Trip date 2/01/00		Pickup time 7:30AM	
From		To	
Home 355 Mockingbird Belm Mead,nj Phone--		Office 53 Route 35 Rahway,nj	
Fare and Service Provider			
You will be picked up by			
The Trip fare is		\$55.00 (does not include gratuity, tolls and parking, taxes, and other surcharges)	
Fare will be charged to		Master card ending in 3456	
Car type		Sedan	
Service Provider will confirm by		Phone	
Special Instructions			
Pickup Instructions			
Drop-off Instructions		Drop off in back of building	
Request		Take the New York Times in the morning along with blank coffee.	
Passengers			
1 passenger(s) John Smith			

☐ I agree with the reservation details listed above.

I am also aware of and agree with the [Sacura Internet Reservation Systems Terms and Conditions](#)

[Make Reservation](#)

2200

Verify reservation page

Fig. 22

Completion

Thank you for your business.

For your trip on 2/01/00 at 7:30AM, your Confirmation number is 392039485

To review or make changes, proceed to the Trip History page and refer to a trip by the confirmation number.
All changes and cancellations are subject to Saturn Internet Reservation Systems, Inc. terms and conditions.

Would you like to make a new reservation?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No Go Back to Main Menu
Would you like to book the roundtrip?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> Yes, Book the Roundtrip Now!

2300

Confirmation page

Fig. 23

FIG. 23 "40242660"